

Information for providers regarding Change Healthcare's nationwide service interruption

Dentegra Insurance Company has become aware that Change Healthcare (CHC) is experiencing a nationwide service interruption. We are working to support our providers and their patients through the operational impacts of suspended CHC services.

If you use CHC's services to support standard electronic transactions in your practice, your practice may not be receiving information from CHC at this time. Examples include Eligibility and Benefits information, Electronic Remittance Advices and Claims Submissions. You may consider logging into your [Provider Tools](#) account to submit claims and attachments, verify eligibility and benefits, check claims status, and receive timely payments.